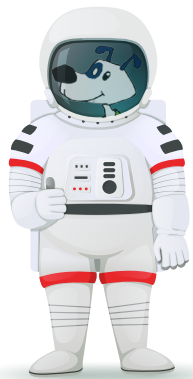


PLANet is going live January 5, 2021

What does this mean for you (the employer)?

In the coming weeks PEPP will be communicating some **important information** with you so please watch your email for the following;

- bulletin with links to PLANet instructions and resources;
- new PLANet username and password login information; and
- electronic flyer for you to share with your employees regarding PLANet for PEPP members.



What does this mean for your employees?

PEPP members will need to register to use PLANet, the new online pension administration system, as PEPP Access will no longer be available after December 31st. PEPP Access user login information will not be carried over to the new system. Detailed registration information and a brochure on PLANet will be mailed to all members shortly.

PLANet will enable members to:

- manage their investments and request inter-fund transfers,
- easily view, change and/or update personal information,
- have instant 24/7 online access to their PEPP account and much more!

Blackout Period - December 31, 2020-January 4, 2021

In order to complete the transition to PLANet a temporary interruption in services will occur.

PEPP Access will be permanently retired on Thursday, December 31, 2020 at 1:30 p.m. All transactions will be suspended and members will not have online access to their account until normal business processing resumes on Tuesday, January 5, 2021 at 8:00 a.m.. Unit values will not be declared on Monday, January 4, 2021.

Please have all contributions, enrolments, terminations and retirements submitted prior to December 24 in order for them to be processed by December 31.


You can continue to send information to PEPP for processing, but it will be held until January 5th. Requests will then be addressed in order of time received. Thank you for your cooperation, we apologize for any inconvenience.



The **Employer Bulletin** is published as a service for the employers of PEPP. For further information or clarification, contact PEPP's Customer Focus Coordinators:

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This bulletin provides general information about the Public Employees Pension Plan (PEPP) and its operation. It does not replace or supersede the legislation governing the Plan. Plan processes and procedures are subject to change over time.